

AFPIF 2015 – Impact of Peering on Angan

Managed Cloud Services

We invested in the Grid



Build infrastructure so Businesses don't have to

The Angani Cloud



2 x Redundant Zones



99.95% uptime



Capacity of 1,000s of Servers



Over 1PB of raw storage Capacity

Reliability – Realtime Applications



Emails, Hosting, Domain Reseller



Bus Tickets



Teleradiology



TV



Success



- □ 0 to 40
 - We now push 40Mbps at KIXP with bursts for our Storage customers over 100 Mbps
- Number 4 Local Hosting provider within 12 months
 - We helped alleviate a lot of stress from traditional hosting providers. FOCUS.
 - We see more content owners realizing the benefits of a Local User Experience

Challenge

- 90% of local African content is still hosted outside the country Dyn Report.
- Our collective MISSION should be to localize another 15-20% of Internet traffic by localizing all this content hosted outside the continent.

Unique Environment



□ KIXP

- Open peering policies it was easy for us to join
- Affordable pricing we are a startup after all
- Good reachability from all corners of Kenya. Pretty Much.
- Reliability

Fiber Penetration

- Lots of fiber in the ground. The way it's sold needs to change.
- 1 GByte file on a 1Mbps connection takes 2-3 hours
- 1 GByte file on a 10Mbps connection takes 15 minutes

Datacenters

- East Africa Datacenter nothing like it in the region
- More compelling Datacenters like KOOBA being built makes our lives easier.
- Datacenter providers we can help you provide the "softer Cloud layer" ;)

Unique Proposition



- Unlimited local bandwidth (1Gbps at KIXP)
 - Because we can
 - Because we should KIXP, lots of fiber, open up the local networks
 - This makes the Cloud offering simple

Lessons Learnt



259.09

263.69

250.98

252.74

226.41

227.05

99.54

99.83

99.99

99.98

OK

89270

80032

89131

86139

89276

66347

- Lessons Learnt Redundancy Redundancy Redundancy
 - 2 Datacenters
 - 2 ISPs
 - 2 of everything . 3 if you can afford to .

EADC

Month	Uptime(%)	Avg(ms)	ок	NOK
1	98.57	436.06	86404	1247
2	99.97	405.66	79127	21
3	94.23	453.12	80732	4942
4	97.99	518.57	55438	1132
5	95.51	469.94	77186	3625
6	99.27	428.35	82368	603
7	98.39	407.92	84718	1379
8	99.89	261.99	88992	91
9	99.91	256.51	89205	75
10	99.93	261.42	89100	60
11	99.54	264.98	85916	395
12	99.98	237.74	90105	15

Month

Hosting Security

- You play on a global scale
- Hosting companies want fully "Managed Services"
- We had to learn a lot processes, escalations, notifications, sandboxing, auto-updates etc

Challenges



- Regional Connectivity is still a bottleneck
 - 4 months to negotiate an ISP connection in Kampala for a Customer.
 - Customer could only upgrade from 1Mbps to 2 Mbps
 - Quote: \$200 per Mb internet, but \$250 per Mb from Kampala to Nairobi local
 - Why can't you run East Africa, West Africa, South Africa regions only?



Local Loops

- Still sold wrong. The Cloud is the future. We need 10/100/1000 connectivity
- We have lots of Fiber we need to open up the local loops
- Remember the time when people were told "copy backups at night" that still happens !!

Human Resource

- Everyone became a Developer building Android apps.
- "Linux fundis" are scarce. We are working with universities, intern program, KENET to "Bring Back the Sysadmin"

Thank You



Thank You

